



Behavioral Health Standard Package

Addiction

Addressing Substance Use in Military and Veteran Populations
Adolescent Substance Use Disorders and Clinical Pathways
Assessing Opioid Abuse In Families
Assessment and Treatment of Stimulant Use Disorders
Benzodiazepines: Uses, Misuses, and Treatment
Best Practices in Alcohol Use Disorder Assessment and Treatment
Biopsychosocial Model of Addiction
CBT in Substance Use Disorder Treatment
Clinical Practice Guidelines for Prescribing Opioids
Confidentiality in the Treatment of Substance Use Disorders
Core Competencies for Opioid Use Disorder
Cultural Dimensions of Relapse Prevention
Ethical Considerations in Substance Use Treatment for Youth
Evidence Based Practices in Treatment of Substance Use Disorders
Family Therapy in Substance Use Treatment
From Prescription Opioid Abuse to Heroin Use in Youth and Young Adults
Harm Reduction
History and Evolution of Pain Management and Opioid Use In America
Homelessness and Substance Use
Kratom: Herbal Supplements and Opioids
Marijuana and Cannabinoids, Pain and the Brain
Medication-Assisted Treatment for Opioid Addiction
Mindfulness, Meditation, and Spirituality as Tools for Recovery
Opioid Abuse in Adults
Prevention of Substance Use for Transitional Aged Youth
Promoting Treatment Engagement with Behavioral Health Disorders
Screening, Brief Intervention, and Referral to

Treatment of Older Adults With Opioid SUD
Substance Use and Misuse in the Family
Substance Use and Risk of HIV, Hepatitis, and Other Infectious Diseases
Substance Use Disorder Treatment and the LGBTQ Community
Substance Use in Women Across the Lifespan
Substance Use Treatment and the Stages of Change Model
Supporting Individuals in Early Recovery
The 12 Step Model
The Role of Wellness in Recovery
The Twelve Steps
Trauma and Substance Use
Treating Gambling Problems
Treating Substance Use Disorders in Older Adults
Treating the Opiate Epidemic
Treatment of Opioid Dependence Among Adolescents and Young Adults
Treatment Strategies for Relapse Prevention
Use of Mindfulness in Recovery
Working with Court-ordered Individuals in Substance Use Treatment

Advanced Care Planning for BH and IDD

Advance Care Planning Communication Skills for Success: The Five Wishes Framework
Advance Care Planning Conversations: The Five Wishes Framework
Advance Care Planning: Program Implementation with Five Wishes®
Cultural Considerations at End-of-Life: Religion and Spirituality
End of Life Care for People with Intellectual and Developmental Disabilities
Ethics in End of Life Care for Social Workers

Advanced Team Building

High Performing Teams: Aligning and Developing Your Team

High Performing Teams: Building an Effective Team

Basic Supervision Skills

Basic Supervisory Skills

Improving Employee Engagement in the Workplace

Introduction to Interviewing Techniques

Managing Power and Influence

Sexual Harassment- NY Mandatory Training

Sexual Harassment: What Supervisors Need to Know

Team Building: Introduction

The Transition to Supervisor

Basic Workforce Skills

Anger Management

Boundaries

Conflict Resolution

Customer Service

Customer Service Essentials Self-Paced

Effective Communication

Effective Communication Self-Paced

Effective Workplace Writing

Navigating the Ethics of Dual Relationships for Clinicians

Working in a Team

Working with Difficult People

Behavioral Health General

A First Look at Integrating Care: Policy

A First Look at Integrating Care: Practice

Advanced Practice in Treating Individuals with Co-Occurring Disorders

Behavioral Health Services and the LGBTQ+ Community

Best Practices for Youth with Behavioral Health Needs involved with the Juvenile Justice System

Best Practices in Trauma Specific Treatment

Co-Occurring Disorders for Early Practitioners

Community-Based Suicide Prevention

Connecting Substance Use and Interpersonal Violence

Crisis Management

Identification, Prevention, and Treatment of Suicidal Behavior for Service Members and Veterans

Interventions for Suicide Risk and Postvention for Suicide Loss Survivors

Introduction to Trauma-Informed Care

Nonsuicidal Self-Injury in Children, Adolescents, and Young Adults

Overview of Evidence-Based Practices for Integrated Treatment of Co-Occurring Disorders

Pain Assessment and Management

Suicide Risk Factors, Screening, and Assessment

Trauma and the Brain

Trauma-Informed Care: Implications for Clinicians and Peer Support Specialists

Veterans Suicide Prevention and Intervention

Working with People Experiencing Homelessness

Behavioral Health Paraprofessionals

Behavioral Health Issues in Older Adults for Paraprofessionals

Boundaries and Dual Relationships for Paraprofessionals

Co-Occurring Disorders: An Overview for Paraprofessionals

Crisis Management Basics

Cultural Issues in Treatment for Paraprofessionals

Dental and Oral Health

Evidence-Based Practices in Supported Employment Part 1

Evidence-Based Practices in Supported Employment Part 2

Introduction to Bipolar and Depressive Disorders in Adults

Introduction to Case Management

Medication Administration for Unlicensed Paraprofessionals

Nutrition and Exercise for Clients in Behavioral Health

Overview of Serious Mental Illness for Paraprofessionals

Overview of Substance Use Disorders: Part 1

Overview of Substance Use Disorders: Part 2

Overview of Supported Employment

Overview of Trauma Disorders in Adults for Paraprofessionals

Peer Support Services in Substance Use Disorder Recovery

Psychiatric Medications: An Overview for Paraprofessionals

Substance Use and the Family for Paraprofessionals

Suicide Screening for Direct Care

What Does Becoming Trauma-Informed Mean for Non-Clinical Staff

Behavioral Health Pro on the Go

A Self-Care Guide for the Clinician

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

A Self-Care Guide for the Paraprofessional
Crisis Intervention Techniques
Differential Diagnosis of Psychotic Symptoms
Differentiating Between ADHD and Bipolar Disorder in Children
Ethics, Rules and Boundaries for Paraprofessionals
Integrating Peer Support in Behavioral Health Settings
Interacting Effectively with Law Enforcement
Limits of Confidentiality for Behavioral Health Clinicians
Peer Supports for Persons with Co-occurring Disorders
Performing a Mental Status Exam
Prodromal Signs of Psychosis
Relationships and Boundaries for Peer Support
Safety Checks for Home Visits
Screening for Anxiety Disorders Using the GAD-7
Screening for Depressive Disorders Using the PHQ-9
Screening for Substance Use in Adolescents Using the CRAFFT 2.0
Setting Treatment Goals: Anxiety Disorders
Setting Treatment Goals: Depressive Disorder
Suicide Risk Assessment Using C-SSRS
Transporting Clients Safely

Behavioral Health Standard PATHS Assessments

Crisis Management Path Assessment
Cultural Competence Path Assessment
Integrated Care learning path assessment
Opioid Treatment learning path assessment
Suicide Assessment, Treatment and Prevention Path Assessment
Trauma Informed Care Learning Path

Children Youth and Families

Addressing the Needs of Transition Age Youth
ADHD: Etiology, Diagnostics and Treatments
Assessment and Treatment of Anxiety in Children and Adolescents
Attachment Disorders: Assessment, Diagnosis, and Treatment
Attachment Disorders: Attachment and Trauma
Best Practices for Working with LGBTQ Children and Youth
Best Practices: Behavior Support and Intervention
Bipolar and Related Disorders in Children and Adolescents

Bullying: Strategies for Prevention and Intervention
Calming Children in Crisis
Children and Adolescent Psychopharmacology
Crisis Planning with Families
Depressive Disorders in Children and Adolescents
Developmental Concerns, Childhood to Adolescence
Ecological Systems Of Care for Children and Youth
Externalizing and Disruptive Behaviors in Children and Adolescents
Family Assessment and Intervention
Foundations of Family Therapy
Helping Children and Adolescents Cope with Violence and Disasters
Mental Health Effects of Concussions on Adolescents
Overview of Psychiatric Medications for Children/Adolescents
Parenting Styles and Theories
Practical Strategies for Engaging Families and Children
Promoting Normalcy for Youth in Foster Care
Strategies for Supervisors: Reducing Restraint and Seclusion
Strengths Based Approach in Working with At-Risk Youth
Structural and Strategic Family Therapy
Suicide in Adolescents and Transition Age Youth
The Impact of Parental Substance Use Disorders
The Role of Parent Peer Support in a System of Care for Children and Youth

Children Youth and Families-Early Childhood

Abusive Head Trauma (Shaken Baby Syndrome)
Activities for Infants and Toddlers
Activities for Preschoolers: Approaches to Play and Learning
Activities for Preschoolers: Gross and Fine Motor Skills
Activities for Preschoolers: Learning Through Creative Arts
Activities for Preschoolers: STEM Learning
Activities for Preschoolers: Supporting Language Development
Behavior Management in Early Childhood
Developmental Stages: Birth to Five Years Old
Early Childhood Safety and Injury Prevention
Evaluation and Treatment of Stuttering in Preschool Children

Inclusion: Children with Disabilities
Nursing Care for Children with Intellectual and Developmental Disabilities
Nutrition and Early Development
Overview of Children with Disabilities
Overview of Communicable Diseases in Children
Pediatric Habilitation
Social and Emotional Development in Early Childhood
Sudden Infant Death Syndrome
Working with Parents: Communication, Education, and Support

Children Youth and Families- Paraprofessionals

Autism Overview
Communication Skills and Conflict Management for Paraprofessionals
Fundamentals of Fetal Alcohol Spectrum Disorders
Health and Safety for Children s Services Paraprofessionals
Major Mental Health Disorders of Childhood
Medication Management for Children's Services Paraprofessionals
Nutrition and Exercise for Children s Services Paraprofessionals
Overview of Adolescent Suicide
Positive Behavior Support for Children
Strengths-Based Perspectives for Children s Services Staff
Traumatic Stress Disorders in Children and Adolescents
Understanding ADHD For the Paraprofessional
Understanding Neurodevelopmental Disorders

Clinical Skills Application in Behavioral Health

In Session: Suicide Assessment and Intervention for Adults

Community Health Pro on the Go

Assessment: Basic Injury
Assessment: Neurological
Assessment: Post Head Injury
Collecting Specimens: Performing a Venipuncture
Collecting Specimens: Urine via Clean Catch
Communicating with Someone Who Doesn't Speak
Handwashing

Identifying and Handling a Person with Drug Seeking Behaviors
Infection Control: Airborne Precautions
Infection Control: Contact Precautions
Infection Control: Droplet Precautions
Measuring Blood Pressure
Measuring Pulse and Respiration
Measuring Weight
Professional Boundaries
Protective Devices
Response to Fire
Signs and Symptoms of Constipation
Vital Signs: Measuring Blood Pressure
Vital Signs: Measuring Pulse
Vital Signs: Measuring Respiration
Vital Signs: Taking a Rectal Temperature
Vital Signs: Taking an Axillary Temperature
Vital Signs: Taking an Oral Temperature
Working with People after a Stroke
Working with People on the Autism Spectrum
Working with People Post Chemotherapy
Working with People Who Have Bipolar Disorder
Working with People Who Have Shingles
Working with People with Alcohol Use Disorder
Working with People with HIV/AIDS
Working with People with Substance Use Disorder
Wound Care: Assessment
Wound Care: Treatment

Community Oriented Primary Care

340b Drug Discount Program
A First Look Into Integrated Care for Primary Care Staff
Addressing Mental Health Concerns in Patients with Cardiovascular Disease
Addressing Mental Health Concerns in Patients with Diabetes
Addressing Overweight and Obesity: An Integrated Health Perspective
Advanced Quality Improvement for Leadership
Behavioral Health Screening Tools
FQHC Board Governance
FQHC Fundamentals
FQHC Recruitment
FQHC Retention
Patient Centered Medical Home: Care Management,

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Coordination, and Transition
Patient Centered Medical Home: Managing Patients and Patient Centered Access
Patient Centered Medical Home: Performance Management and Quality Improvement
Patient Centered Medical Home: Team-Based Care and Practice Organization
Patient Centered Medical Home: Transformation and Recognition
Patient Cultural Competency For Non-Providers
Person-Centered Planning in Behavioral Health
Reducing Health Disparities: A Culturally Sensitive Approach for Busy Primary Care Providers
Site Manager Training Maximizing Site Performance
Social Determinants of Health Overview
Social Determinants of Health: Economic Stability
Social Determinants of Health: Education
Social Determinants of Health: Health and Healthcare
Social Determinants of Health: Neighborhood and Built Environment
Social Determinants of Health: Social and Community Context
Value Based Payments

Compliance/Safety

Advance Directives
Basics of Defensive Driving
Bloodborne Pathogens and Standard Precautions
Bullying On The Job
Caregiver Conduct - Regulations, Co-workers, and Families
Chemical Labeling and Safety Data Sheets
Corporate Compliance and Ethics
Corporate Compliance: The Basics
CPR Refresher
Cultural Awareness and the Older Adult
Cultural Competence
Defensive Driving: The Basics
Duties of a Caregiver
Emergency Preparedness for Healthcare Providers
Ethical Decision Making: The Basics
Ethics and Personal Rights
Fire Emergencies
Fire Safety and Emergency Preparedness
First Aid Part 1
First Aid Part 2

First Aid Refresher
First Aid Self-Paced
Got Bugs? Dealing with Infestation
HIPAA Do's and Don'ts: Electronic Communication and Social Media
HIPAA Do's and Don'ts: Electronic Communication and Social Media Self-Paced
HIPAA Overview
HIPAA Privacy
HIPAA Privacy Self-Paced
HIPAA Security
HIPAA: The Basics
HIPAA: The Basics Self-Paced
HIV/AIDS - Diagnosis and Early Stages
HIV/AIDS - Focusing on the Individual
HIV/AIDS - The Elder's Experience
HIV/AIDS - Understanding the Illness
HIV/AIDS Training for the Care Provider
HIV: Basic
HIV: Beyond the Basics
Human Trafficking: Forced Labor
Human Trafficking: Sexual Exploitation
Identifying And Preventing Child Abuse And Neglect
Impaired Co-Workers: Identification and Management
Infection Prevention and Control
La Ética y los Derechos Personales
Latex Allergy
Medical Errors Prevention
Multi-drug Resistant Organisms (MDROs)
Oxygen Safety
Oxygen Safety Self-Paced
Personal Protective Equipment
Personalized Learning: Understanding the HIPAA Regulations
Preventing Back Injuries
Privacy and Confidentiality for Non-HIPAA Covered Entities
Promoting Your Client's Independence
Quality Improvement: The Basics
Recognizing and Preventing Workplace Violence Self-Paced
Root Cause Analysis
Sexual Harassment for Employees
Sexual Harassment for Employees Self-Paced

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Sexual Harassment: Connecticut Mandatory Training
Sexual Harassment: Illinois Licensed Professionals
Sexual Harassment: Illinois Mandatory Training
Standard Precautions and Bloodborne Pathogens
The Legal Aspects of Documentation
Workplace Harassment
Workplace Harassment Self-Paced
Workplace Hazards and Safety

Compliance/Safety-HHS

A Day in the Life of Henry: A Dementia Experience
Abuse and Neglect: What to Look For and How to Respond
Best Practice for Interviewing the Patient
Building a Multicultural Care Environment
Client/Patient Rights
Cultural Responsiveness in Clinical Practice
Documentation for Treatment Planning
Handling Food Safely
Incident Reporting
Individual and Organizational Approaches to Multicultural Care
Medicare and Medicaid Fraud and Abuse Prevention
Military Cultural Competence
Prevention, Identification, and Reporting of Dependent Adult Abuse
Quality Assurance and Performance Improvement for Direct Care Professionals
Reducing Medical and Treatment Errors in Behavioral Health
Safety In The Field
SBIRT: Screening and Interventions for Individuals with Substance Use Issues
Working Effectively with Gender and Sexual Minorities

Employee Wellness

Employee Wellness - Alcohol Use: How Much Is Too Much?
Employee Wellness - Dental and Oral Health
Employee Wellness - Diabetes Prevention
Employee Wellness - Emotional Intelligence: Awareness
Employee Wellness - Emotional Intelligence: Feeling & Thinking
Employee Wellness - Healthy Eating on a Budget
Employee Wellness - Healthy Sleep
Employee Wellness - Heart Disease Prevention

Employee Wellness - Importance of Physical Fitness
Employee Wellness - Making the Most of Your Memory
Employee Wellness - Safe Use of Prescription Medications: Part 1
Employee Wellness - Safe Use of Prescription Medications: Part 2
Employee Wellness - Side Effects of Care Giving
Employee Wellness - Smoking Cessation: Ready, Set, Quit!
Employee Wellness - Stress Management
Employee Wellness - Time Management
Employee Wellness - Weight Management
Employee Wellness - Work-Life Balance

Employment Support

Creating Community Careers Part 1: Overview of Customized Employment
Creating Community Careers Part 2: Understanding the Discovering Personal Genius Process
Creating Community Careers Part 3: Employment Opportunities Through Customized Job Development
Creating Community Careers Part 4: Customized Employment Using Interest-Based Negotiation
Creating Community Careers Part 5: Systematic Instruction and Job Training
Customized Community Careers Part 1: Overview of Customized Employment
Customized Community Careers Part 2: Understanding the Discovering Personal Genius Process
Customized Community Careers Part 3: Employment Opportunities Through Customized Job Development
Customized Community Careers Part 4: Customized Employment Using Interest-Based Negotiation
Customized Community Careers Part 5: Systematic Instruction and Job Training
Social Security Disability Benefits and Work: Address Fears and be Part of the Solution
Supplemental Security Income and Work: Address Fears and be Part of the Solution

HR/Legal

Affirmative Action
Documentation for Supervisors
FLSA for Supervisors
FLSA: What Supervisors Need to Know
FMLA: What Supervisors Need to Know
Workplace Discrimination: What Supervisors Need to Know

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Human Services Management

10 Steps to Fully Integrating Peers into your Workforce
Clinical Supervision: Essentials of Reflective Supervision
Clinical Supervision: Overview of Clinical Supervision
Minimizing Vicarious Liability in Clinical Supervision
Mitigating the Impact of Disasters: From Trauma to Resilience
Supervision Difficulties in Clinical Practice
WEBINAR: Compassion Fatigue, Secondary Trauma and the Importance of Self Care
WEBINAR: Implementation of Trauma-Informed Care Systems

Human Services Workforce Development

Building Healthy Therapeutic Relationships
Development of Evidence-Based Practices in Behavioral Health
Ethical Decision-Making
Ethics for Professional Counselors
Guidelines for Documentation
HIPAA and Behavioral Health
Legal and Ethical Standards of Care in Behavioral Health
Legal Procedures and Client Rights for Behavioral Health Interpreters
Overview of DSM-5
Overview of the Behavioral Health System for Behavioral Health Interpreters
Professional Ethics and Standards for Social Workers
Professional Ethics for Marriage and Family Therapists
Professional Ethics for Psychologists
Professional Ethics for Substance Use Disorder Counselors
Stress Management for Behavioral Health Professionals
The Role of the Behavioral Health Interpreter
Therapeutic Boundaries
Webinar: Compassion Fatigue and Caregiver Satisfaction
Writing Progress Notes 101

Integrated Care

Addressing Overweight and Obesity in Individuals with Mental Illness
Assessing Integration Readiness

Cardiovascular Disease and Behavioral Health Disorders
Enhancing Communication with Medical Providers and Medical Terminology
Integrated Care Treatment Planning
Integrating Primary and Behavioral Healthcare
Overview of Case to Care Management
Overview of Diabetes for Behavioral Health Professionals
Serious Mental Illness and Respiratory Disease
Treatment of Tobacco Use Disorder
WEBINAR: Exploring Best Practices in Integrated Care

Leadership Standard PATHS Assessments

Building an Engaged Work Force Path Assessment
Interviewing and Onboarding For Success Path Assessment
Managing Essentials Path Assessment
Navigating Change - For You and Your Staff Path Assessment
Using Performance Feedback Effectively Path Assessment

Management and Leadership Fundamentals

Change Management 1: Navigating the Dynamics of Change
Change Management 2: Leading the Implementation of Change
Communication Essentials: Communication Style Effectiveness
Communication Essentials: Navigating Conversations
Communication Essentials: The Effective Listener
Effective Communication for Supervisors
Effective Communication: What Supervisors Need to Know
High Performing Teams: Achieving Excellence
Inspiring Performance: Motivating and Managing for Results
Leadership Fundamentals: Leading as a Coach
Leadership Fundamentals: Management vs. Leadership
Leadership Fundamentals: Relationship-Centric Leadership
Management Fundamentals for the Emerging Leader
Management Fundamentals: Setting the Stage for Success

Management Fundamentals: Winning at Work

On-Boarding and Culture Development

Medical and Dental

Abdominal Pathophysiology Diagnostics and Assessment

Alcohol Pharmacotherapies and Medical Practice

Antibiotic Stewardship

Building Care Teams and Establishing Checkpoints: Asthma and COPD

Building Care Teams and Establishing Checkpoints: Depression/Anxiety

Building Care Teams and Establishing Checkpoints: Diabetes

Building Care Teams and Establishing Checkpoints: Hypertension, Congestive Heart Failure, Coronary Artery Disease

Care Coordination in Healthcare: Principles and Best Practices

Chest Pain Symptoms, Tests, and Treatments

Chest Pain: Symptoms, Diagnostics, and Treatments

CMS Training - Coordination of Benefits

CMS Training - Medicaid and CHIP

CMS Training - Medicare for People with ESRD

CMS Training - Medicare Preventive Services

CMS Training - Medigap

CMS Training - Understanding Medicare

CMS Training- Medicare and Other Programs for People with Disabilities

CMS Training: DME Competitive Bidding Program

CMS Training: MACRA Quality Payment Program Overview

CMS Training: Medicare Amounts

CMS Training: Medicare Prescription Drug Coverage

CMS Training: Medicare Rights and Protections

Diabetes: Nutritional Management

Epilepsy and Seizures

Infection Control for Dental Staff

Managing Medicaid Members with Chronic Behavioral and Physical Health Conditions

Managing Medicaid Members with Chronic Physical Conditions

Medicaid in the Quality Payment Program

Medical Emergencies Management and Risk

Management: Medical Error Prevention for Dental Staff

Medicare Advantage and Other Medicare Plans Resource

Medicare Parts C and D: General Compliance Training

OSHA: Bloodborne Pathogens- Standard Annual Review for Dental Staff

OSHA: Hazard Communication Standard for Dental Staff

Payer Perspective: Adherence

Payer Perspective: Asthma/COPD

Payer Perspective: Asthma/COPD for Clinicians

Payer Perspective: Care Coordination of Chronic Diseases

Payer Perspective: Comorbidity Management

Payer Perspective: Comorbidity Management for Clinicians

Payer Perspective: Diabetes Management

Payer Perspective: Diabetes Management for Clinicians

Payer Perspective: Hypertension/CAD/CHF

Payer Perspective: Hypertension/CAD/CHF for Clinicians

Preventive Care: Screening and Immunizations for Adults

Respiratory Pathophysiology, Complications and Interventions

Safe Patient Care: Preventing Medication Errors

The Merit-based Incentive Payment System: Quality and Cost Performance Categories

Vital Signs: Normal and Abnormal Ranges for the Adult Client

Mental Health General

An Overview of Cognitive Behavioral Therapy

Assessment and Treatment of Obsessive-Compulsive and Related Disorders

Best Practices for Delivering Telehealth

Clinical Assessment via Telehealth Applications

De-escalating Hostile Clients

Diagnosis and Treatment of Personality Disorders

Dialectical Behavioral Therapy: Advanced Techniques

Dialectical Behavioral Therapy: An Introduction

Ethical and Legal Guidelines for Telehealth

Evidence-Based Treatment for First Episode Psychosis

Feeding and Eating Disorders: Diagnosis and Treatment

Implementation Guidelines for Telehealth Practitioners

Learning to Love Groups

Motivational Interviewing

Motivational Interviewing in Clinical Practice

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Overview of Bipolar and Related Disorders
Posttraumatic Stress Disorder
Psychopharmacology: Overview for Behavioral Health Professionals
Solution-Focused Brief Therapy
Structured Group Therapy Approaches
Supporting Adults in the Grieving Process
Telehealth in Clinical Practice
Understanding and Treating Borderline Personality Disorder

Older Adults

Abuse, Neglect, and Exploitation of Older Adults
Alzheimer's Disease
Anxiety Disorders Among Older Adults
Assessing Substance Use Disorder in Older Adults
Behavioral Health Issues in Older Adults
Challenging Behaviors of Older Adults with Dementia
Depression in Older Adults
Suicide and Depression in Older Adults

OSHA Requirements

Back Injury Prevention
Beating Workplace Violence: Assess, Defend, and Survive
Bioterrorism
Bloodborne Pathogens
COVID-19 May 2020
Drugs in the Workplace
Electrical Safety
Electrical Safety: The Basics Self-Paced
Ergonomics: Office
Fire Safety
Fire Safety Evacuation Procedures Skills Checklist
Fire Safety: The Basics
Hand Hygiene: The Basics
Hand Hygiene: The Basics Self-Paced
Hazardous Chemicals: SDS
Hazardous Chemicals: SDS Self-Paced
Hazardous Chemicals: The Basics
HIV and AIDS - Florida Regulations
Infection Control
Infection Control for Healthcare Professionals
Infection Control: The Basics
Infection Control: The Basics Self-Paced

Infection Prevention and Control Nursing: Surveillance Systems
Influenza
Influenza Prevention Self-Paced
Ladder Safety
Lockout/Tagout
OSHA: Confined Space
Preparing for Pandemic Influenza
Preventing Slips, Trips and Falls
Safe Transferring and Repositioning Self-Paced
Safe Transfers
Sharps Injury Prevention and Response
Slip, Trip and Fall Prevention Self-Paced
Substance Use in the Workplace
The Two Most Common Forms of Workplace Violence: Hostile Encounters and Domestic Violence
Transmission-Based Precautions
Tuberculosis Overview
Tuberculosis: The Basics
Tuberculosis: The Basics Self-Paced
Workplace Emergencies and Natural Disasters: An Overview
Workplace Emergencies and Natural Disasters: An Overview Self-Paced
Workplace Emergencies and Natural Disasters: Earthquakes and Tsunamis
Workplace Emergencies and Natural Disasters: Extreme Heat and Cold
Workplace Emergencies and Natural Disasters: Flooding and Landslides
Workplace Emergencies and Natural Disasters: Hurricanes
Workplace Emergencies and Natural Disasters: Tornadoes
Workplace Safety: The Basics
Workplace Safety: The Basics Self-Paced
Workplace Violence
Workplace Violence Prevention

Personal Outcome Measures (CQL)

Application of the Personal Outcome Measures for Behavioral Health
Application of the Personal Outcome Measures® for Families, Children, and Youth
Learning about People - Interviewing Techniques
Looking at the Data - Decision-Making around Personal Outcome Measures

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Overview of the Personal Outcome Measures®
The Power of Personal Outcome Measures®
Using Personal Outcome Measures® in Evaluation and Planning for Organizations
Using Personal Outcome Measures® in Planning for People

Premium Leadership & Human Resources

Communicating Vision to Your Employees
Delivering Feedback
Detecting and Dealing with Performance Problems
Ensuring Onboarding Success
Essentials of Interviewing and Hiring Conducting an Effective Interview
Essentials of Interviewing and Hiring Preparing to Interview
Managing Multigenerational Employees
Managing the Dismissal of an Employee
Planning an Effective Performance Appraisal
Positive Atmosphere: Establishing an Engaged Workforce

Premium Leadership & Operations

Effectively Directing and Delegating as a Manager
Facing the Management Challenges of Difficult Behavior and Diverse Teams
Implementing and Sustaining Change
Leading Your Team through Change
Managing Employee Development
Managing Motivation during Organizational Change
Positive Atmosphere: Establishing a Positive Work Environment

Serious Mental Illness - Recovery and Rehabilitation

A Culture-Centered Approach to Recovery
Assertive Community Treatment Team: Evidence-Based Practices
Barriers to Recovery
Community Inclusion
Comorbid Mental and Physical Conditions: Preparing for New Treatment Expectations
Consumers as Service Providers in the Behavioral Health Workplace
Family Psychoeducation: Advanced Evidence-Based Practices
Family Psychoeducation: Introduction to Evidence-

Based Practices
Goals, Values and Guiding Principles of Psychosocial Rehabilitation
Illness Management and Recovery Model
Intentional Peer Support A Different Kind of Relationship
Medication Management of Schizophrenia Spectrum and Other Psychotic Disorders
Peer Support: The Basics and Beyond
Psychoeducation for Individuals with Serious Mental Illness
Recovery of Persons with Severe and Persistent Mental Illness
Recovery Principles and Practices in Mental Health Treatment
Recovery Promoting Relationships
Self-Advocacy and Recovery
Supporting Recovery for Individuals with Schizophrenia
The Principles of Shared Decision Making
Understanding Recovery
WRAP One on One

Simulations in Health Services

Crisis Management Across Health and Human Services

Skillsoft - Business Skills

Accounting for Stock Transactions
Advanced Table Customization in Word 2016
Constructing and Modifying Tables and Charts in PowerPoint 2016
Creating and Formatting Tables in Word 2016
Creating Photo Albums, Sections, Transitions, and Animations in PowerPoint 2016
Customizing Options and Using Document Views in Word 2016
Customizing Proofing and Default Options in PowerPoint 2016
Deconstructing the Balance Sheet
Designing and Formatting Illustrations in Word 2016
Exporting Presentations and Compressing Media in PowerPoint 2016
Formatting Text Boxes and Working with Graphic Content in PowerPoint 2016
Formatting Text in Word 2016
Headers, Footers, Page Numbering, and Layout in Word 2016
Introduction to the PowerPoint 2016 Interface and

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Basic Tasks
Key Accounting Concepts and Principles
Maintaining, Protecting, and Reviewing Documents in Word 2016
Microsoft Excel 2016 Advanced: Accessibility, Transforming Data, and Errors
Microsoft Excel 2016 Advanced: Apps and What-if Analysis
Microsoft Excel 2016 Advanced: Power Pivot, Custom Formatting, Fills, and Forms
Microsoft Excel 2016 Essentials: Charts, Tables, and Images
Microsoft Excel 2016 Essentials: Creating, Editing, and Saving Workbooks
Microsoft Excel 2016 Essentials: Data Presentation Strategies
Microsoft Excel 2016 Essentials: Formatting Data
Microsoft Excel 2016 Essentials: Formulas and Functions
Microsoft Excel 2016 Intermediate: Customizing Views, Styles, and Templates
Microsoft Office 2016 Intermediate Excel: Creating Custom Visual Effects
Microsoft Office 2016 Intermediate Excel: Macros and Advanced Queries
Microsoft Office 2016 Intermediate Excel: PivotTables and Advanced Charts
Microsoft Office 2016 Intermediate Excel: Share, Review, and Collaborate
Microsoft Office 2016 Intermediate Excel: Working with Data
Microsoft Office 2016: First Look Functionality and Collaboration
Microsoft Office 2016: First Look Modern Productivity
Modifying and Formatting Slides in PowerPoint 2016
Outsourcing Financial Activities
Preparing Financial Statements and Closing Accounts
Recording, Posting, and Balancing the Books
References, Proofing, Mail Merges, and Forms in Word 2016
Sharing and Collaborating on Documents in Word 2016
Sharing and Protecting Presentations in PowerPoint 2016
Using Hyperlinks, Actions, and Comments in PowerPoint 2016
Using Illustrations, Styles, and Themes in Word 2016
Using Slide Show Presentation Tools in PowerPoint 2016

Using the Navigation Pane and Creating Lists in Word 2016
Working with Graphic, Audio, and Video Content in PowerPoint 2016
Working with the Interface and Performing Basic Tasks in Word 2016

Skillsoft - Communication

Acting with Diplomacy and Tact
Administrative Support: Interacting Effectively with Colleagues
Difficult People: Can't Change Them, so Change Yourself
Difficult People: Strategies to Keep Everyone Working Together
Effective Team Communication
Facing and Resolving Conflict in the Workplace
Facing Confrontation in Customer Service
How Culture Impacts Communication
Keeping Business Calls Professional
Listening Even When it's Difficult to Listen
Making an Impact with Non-verbal Communication
Navigating Challenging Situations with Diplomacy and Tact
Navigating Other People's Emotions
Navigating the Workplace with Emotional Intelligence
Navigating Your Own Emotions
Organizing Your E-mail
Planning an Effective Presentation
Polishing Your Feedback Skills
Providing Effective Internal Customer Service
Rapport Building in Customer Service
Sending E-mails to the Right People
The Art and Science of Communication
The Essentials for Anger Management
Troublesome Words and Phrases: Common Usage Mistakes in Writing
Trust Building through Effective Communication
Using Active Listening in Workplace Situations
Using Communication Strategies to Bridge Cultural Divides
Writing Effective E-mails and Instant Messages

Skillsoft - Management & Leadership

Acting Decisively
Applying Value Stream Mapping in Lean Business
Assessing Your Own Leadership Performance

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Becoming an Inspirational Leader
Being a Fair and Caring Manager
Being an Effective Manager When Times Are Tough
Building a Leadership Development Plan
Building Upward Relationships
Career and Family Challenges for Women Leaders
Choosing to Lead as a Woman
Crafting an Organizational Vision
Creating a Plan for Performance Management
Developing a Successful Team
Developing Adaptable Managers
Driving Change with Coaching
Employee Dismissal
Encouraging Team Communication and Collaboration
Essentials of Interviewing and Hiring: Behavioral Interview Techniques
Facing Challenges as a First-time Manager
Fostering Mentoring Relationships
Gaining Insight through Organizational Awareness
Gauging Your Organization's High-performing Potential
Gender and Leadership
Handling Team Conflict
Hiring Strategic Thinkers
How to Manage Difficult Conversations
Keeping Top Performers Challenged
Leader as Motivator
Leading a Cross-functional Team
Leading through Positive Influence
Leveraging Emotional Intelligence
Maintaining a Cohesive Multigenerational Workforce
Making the Move Into Management
Managing Fairly
Managing Performance
Managing Top Performers Is Always Easy...Right?
Managing Your Company's Talent
Motivating Your Employees
Operations Management Functions and Strategies
Positive Atmosphere: How Organizational Learning Drives Positive Change
Preventing High Turnover Rates: How to Keep The Best
Succession Planning
Surviving the Talent Crunch
Taking Your Team to the Next Level with Delegation

The Emotionally Intelligent Leader
The Reality of Being a First-time Manager
Underperforming Employee Now What?
Using Lean to Perfect Organizational Processes

Skillsoft - Personal Development

Aligning Goals and Priorities to Manage Time
Avoid Procrastination by Getting Organized Instead
Becoming More Professional through Business Etiquette
Becoming Your Own Best Boss
Being an Effective Team Member
Bridging the Diversity Gap
Building Better Relationships through Understanding
Building Peer Relationships
Building Your Professional Network
Confronting Your Assumptions
Critical Thinking
Cultivating Relationships with Your Peers
Defining Alternative Solutions to a Problem
Developing a Growth Mind-set
Developing Your Business Ethics
Ethical Standards and PMI® Core Values
Ethics and Project Management
Finding Your Bearings as a Project Manager
Forging Ahead with Perseverance and Resilience
Getting the Big Picture by Defining the Project's Scope and Team
Getting to the Root of a Problem
Learning from Failure
Make the Time You Need: Get Organized
Managing a Project to Minimize Risk and Maximize Quality
Managing Pressure and Stress to Optimize Your Performance
Mastering the Details of a Project's Schedule and Budget
Navigating through Changes and Conflicts in Projects
Organize Your Physical and Digital Workspace
Overcoming Unconscious Bias in the Workplace
Overcoming Your Own Unconscious Biases
Persevering through Setbacks
Reaching Goals Using Perseverance and Resilience
Rebuilding Trust
Reframing Negative Situations

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Self-improvement for Lifelong Success
Staying Balanced in a Shifting World
Take a Deep Breath and Manage Your Stress
Taking Final Steps to Bring a Project to its Close
Taking Stock of Your Work/Life Balance
The Art of Staying Focused
Understanding Unconscious Bias
Your Role in Workplace Diversity

Skillsoft - Safety

Active Shooter 2.0
COMPLIANCE EXPERT: IT Security Phishing
CompTIA Cybersecurity Analyst+ CS0-001: Investigate Security Incidents
CompTIA Cybersecurity Analyst+ CS0-001: Monitoring for Security Issues
CompTIA Cybersecurity Analyst+ CS0-001: Network Architecture and Reconnaissance
CompTIA Cybersecurity Analyst+ CS0-001: Reducing Vulnerabilities
CompTIA Cybersecurity Analyst+ CS0-001: Threat Identification
CompTIA Cybersecurity Analyst+ CS0-001: Threat Mitigation
IT Security for End Users: IT Security Fundamentals
IT Security for End Users: Secure Corporate Communications and Networking
IT Security for End Users: Using Corporate Devices Securely
Laboratory Safety Impact: Emergency Guidelines and Procedures
Laboratory Safety Impact: Hazardous Waste Accumulation and Disposal
Laboratory Safety Impact: Laboratory Safety Requirements
Laboratory Safety Impact: Preventing Fire and Burn Hazards
Laboratory Safety Impact: Safety Data Sheets and Chemical Storage
Laboratory Safety Impact: Safety Guidelines and Procedures
Preventing Identity Theft
Privacy and Information Security

Social Determinants of Health

Social Determinants of Health Path Assessment
Social Determinants of Health: Economic Stability At a Glance

Social Determinants of Health: Education At a Glance
Social Determinants of Health: Health and Healthcare At a Glance
Social Determinants of Health: Neighborhood and Built Environment At a Glance
Social Determinants of Health: Practice Scenarios
Social Determinants of Health: Social and Community Context At a Glance

State - Specific

Abuse Prevention Investigation and Reporting- Washington
Adverse Incidents - Florida ALF
Adverse Incidents for Oklahoma
Adverse Incidents: Florida Requirements
Assisting with Self-Administration of Medications: Florida Laws
Background Checks and the Rights of Older Adults Texas
Caring for LGBT Residents in California Nursing Facilities
Common Mental Health Conditions in Veterans
Domestic and Intimate Partner Violence
Domestic Violence 2 Hour FL Required Training
Ethics and Jurisprudence for Nurses in Texas
Extended Congregate Care Part I
Extended Congregate Care Part II
Florida Alzheimer s Disease or Related Disorders (Nursing Home/Hospice)
Florida Assisted Living Alzheimer s Disease and Related Disorders: Level I
Florida Assisted Living Alzheimer s Disease and Related Disorders: Level II
Florida Laws and Rules for Nurses
Florida OT Rules and Regulations
HCSSA Licensing Rules - Texas - Part 2
HCSSA Licensing Rules Texas - Part 1
HCSSA Licensing Rules for Hospice Texas
HIV and AIDS in Florida
Human Trafficking for Healthcare Professionals for Florida
Infection Control: New York State Mandatory Course
Louisiana Dementia Training: ARC-2
Louisiana Dementia Training: ARC/SCU-4
Louisiana Dementia Training: ARC/SCU-8
Louisiana Dementia Training: NF-4A

Louisiana Dementia Training: NF-4B
Louisiana Dementia Training: NF/SCU-4
Louisiana Dementia Training: NF/SCU-8
Medical Record Documentation & Legal Information for Florida Certified Nursing Assistants
Nurse Delegation in the Community Care Environment
Ohio Nurse Practice Act
Recognizing Impairment in the Workplace for Florida
Reporting Elder and Dependent Adult Abuse in California
Sexual Harassment for Employees-California
Sexual Harassment for Supervisors in California
Sexual Harassment: Federal and California Law
Suicide Prevention Training for Washington State
Suicide, Assessment, Treatment and Management (Kentucky)
Texas House Bill 300
Understanding California's Workplace Violence Regulations

Understanding Sexual Harassment for Supervisors - CA
Washington Orientation Training
Washington Safety Training
Washington State LTC Workers: Certificate Tutorial

Workforce Skills - Supervision and Management

Analyzing Performance and Corrective Action Plans
Supervisor's Guide to Safety in Orientation
The Risk Management Process From Identification to Monitoring Results
Understanding Substance Use Problems in the Workplace
Workplace Harassment Prevention

Workforce Skills and Development

Problem Solving in the Workplace